

Picis Success at the Santa Maria Hospital in Lisbon



A clinical information system implemented in the Pediatric Intensive Care Unit and Department of Intensive Care Medicine.

With just a few mouse clicks, clinical staff can access a patient's full history, current status and medical exam results, and compare patient results during their stay to help support patient evaluation and treatment. This is how it works. Picis Critical Care Manager, part of the CareSuite® family of high-acuity solutions, is a comprehensive multi-disciplinary clinical documentation system that helps support decision makers who manage the complex workflow in critical care. In operation at the Hospital of Santa Maria in Lisbon since 2004, Picis is a success in the Department of Intensive Care Medicine and the Pediatric Intensive Care Unit (PICU).

“We are a Level C unit (more complex ICU patients) and cannot work on this scale without the requirement of an information system with the Picis characteristics,” explains Hugo Côrte-Real, who is responsible for the introduction of Picis in the Department of Intensive Care Medicine. In addition, Manuela Correia, coordinator of the PICU, said the benefits are: “availability to current and past patient data and processes; easy user interface; assistance in accurately documenting, prescribing and recording medications to avoid transcription and

Quick Profile

Santa Maria Hospital

Institution profile:

Santa Maria Hospital is a university facility, which is part of the The Centro Hospitalar Lisboa Norte (CHLN). The hospital is a client through our partner Siemens Portugal

Key business/clinical drivers:

They are a Level C unit which required an information system that met the needs of their complex ICU patients

Results:

- Allows access to a patient's full history, current status and medical exam results to help support patient evaluation and treatment
- Optimizes healthcare professionals' workflow
- Assists with accurately documenting, prescribing and recording medications to avoid transcription and calculation errors

Picis solution:

Critical Care Manager



Picis Customer Story: Santa Maria Hospital

- ▶ calculation errors; reliability of patient records; integration with other hospital applications; and adaptability of the system to the unique requirements of the specific critical care units.”

“The PICU was one of the first Pediatric Intensive Care Units using Picis in the European Union,” Correia notes proudly.

Automated data collection from monitors, ventilators and other equipment connected to the patient allows workflow optimization for healthcare professionals, so that

they can concentrate on their primary function: providing care to the patient. “We can play with several variables in the best way to better treat the patient,” concludes Côte-Real.

Both clinicians acknowledge that the implementation of Picis was worth it. Throughout the years, Côte-Real has said, “the system had to adapt to us and us to the system.”

With proven results in the Department of Intensive Care Medicine and PICU, Picis has all the criteria to expand its functionality to other services and units of the Hospital in the near future. All for faster and more efficient patient care. ■



Staff from the Department of Intensive Care Medicine and the Pediatric Intensive Care Unit at Santa Maria Hospital in Lisbon, and Siemens Healthcare Sector (Picis partner)

For more information, visit www.picis.com or call +34 93 254 1010.



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